



THE STAR

Media release

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The Darling – Sydney’s Shining Star Earns its Fifth Consecutive Forbes Five Star Rating

The Star Sydney, one of Australia’s leading hospitality and entertainment precincts, today announced its luxury hotel, The Darling, has once again received Forbes Travel Guide’s Five Star rating.

The award marks the fifth year in a row The Darling Sydney has received Forbes’ highest accolade.

Christina Lambert, Director of Hotels at The Star Sydney, said as the only New South Wales-based hotel, and just one of three across Australia to achieve the coveted Five-Star rating, the team at The Darling Sydney was delighted to be acknowledged alongside the best hotels in the world.

“Winning this prestigious award once was a thrill – achieving such an accolade five years in a row is a tremendous honour and a true testament to our commitment to guest service excellence,” said Ms Lambert.

“I am extremely proud of every team member who has contributed to the world-class guest experience The Darling is renowned for and who has helped achieve such a high level of recognition.”

The Darling Spa has also been awarded a prestigious Forbes four-star rating positioning it among the world’s best facilities.

With 11 luxurious treatment rooms including two exclusive couples’ suites and a Moroccan Hammam chamber, The Darling Spa is Sydney’s ultimate urban escape that takes pampering to new heights. The Darling Spa facilities also include a steam room, saltwater Jacuzzi and a gym for an all-encompassing experience.

To ensure it remains Sydney’s benchmark for luxury, service, and comfort, The Darling plans to invest \$25 million to refurbish hotel offerings and further enhance the guest experience.

Having commenced work in 2020, the investment will deliver new in-room technology including a guest-centric tablet that provides allows full room functionality including dining menus, lighting and self-check-out; specially designed sensory lighting that creates a warm and welcoming arrival experience and a re-imagining of the mini-bar experience into a hidden gem that’s set to surprise and delight guests.

These awards follow The Darling Sydney being confirmed as the first hotel in New South Wales, and one of the few globally, to be Sharecare Health Security VERIFIED® with Forbes Travel Guide. The verification covers more than 360 standards across health and hygiene protocols, cleaning products and procedures, ventilation, physical distancing, the guest experience, and health safety communication with guests and team members.

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For more information, contact:

Nehad Kenanie, Media Manager, The Star Entertainment Group – 0402 271 142

About Forbes Travel Guide

Forbes Travel Guide is the only global rating system for luxury hotels, restaurants and spas. Our anonymous professional inspectors evaluate based on up to 900 objective standards, with an emphasis on exceptional service, to help discerning travelers select the world's best luxury experiences. The only way to get a Five-Star, Four-Star or Recommended rating is by earning it through our independent inspection process. For more information about Forbes Travel Guide, please visit ForbesTravelGuide.com.

About The Darling Sydney

The Darling is a luxuriously appointed five-star hotel situated within Sydney's premier events and entertainment destination, the Star, on the edge of Sydney Harbour. The Darling has a distinctive inverted glass tower resting on a sandstone podium and features 171 stylish and spacious rooms and suites, a rooftop pool, world-class cuisine and an indulgent day spa. To make a booking online, visit www.thedarling.com.au