

## PRIVACY INFORMATION REQUEST

### Customer Details

First Name: \_\_\_\_\_ Middle Initial: \_\_\_\_\_ Family Name: \_\_\_\_\_

Date of Request: \_\_\_\_\_ Membership number (if applicable): \_\_\_\_\_

Address: \_\_\_\_\_

Suburb: \_\_\_\_\_ State: \_\_\_\_\_ Postcode: \_\_\_\_\_

Date of Birth: \_\_\_\_\_ Phone No: \_\_\_\_\_

I hereby make a request under the Australian Privacy Principles for access to the personal information The Star Entertainment Group (TSEG) may hold about me in the following areas and at the following properties:

- |   |   |  |
|---|---|--|
| <input type="checkbox"/> The Star Sydney              | <input type="checkbox"/> Electronic Gaming play records | <input type="checkbox"/> Other - Please specify: _____ |
| <input type="checkbox"/> The Star Gold Coast          | <input type="checkbox"/> Table Games play records       | _____  |
| <input type="checkbox"/> Treasury Brisbane            | <input type="checkbox"/> Security Incident Reports      | _____  |
| <input type="checkbox"/> The Star Entertainment Group | <input type="checkbox"/> Hotel records                  | _____  |

**Date Range of Information Request:** From \_\_\_\_\_ To \_\_\_\_\_

### Method of Receipt:

- By Mail ( will be sent by registered mail)
- By collection:       The Star Gold Coast                       Treasury Brisbane                       The Star Sydney
- By Email to: \_\_\_\_\_

Signature: \_\_\_\_\_ Date: \_\_\_\_\_

Please forward this application form to the Privacy Officer at the postal address above.

- TSEG takes its obligation to safeguard personal information about its customers seriously. TSEG 's Privacy Policy formalises and strengthens this commitment to our customers. TSEG complies with the Australian Privacy Principles (APPs) in the Privacy Act. 1988. Please see TSEG's Privacy Policy at <http://www.starentertainmentgroup.com.au/privacy-policy>
- TSEG is required by law to provide information to law enforcement agencies and government regulatory authorities such as Liquor & Gaming NSW and QLD Office of Liquor and Gaming Regulation.
- In order for you to receive the information you will need to complete all of the details above. You must provide acceptable valid identification. Acceptable identification is one form of valid photographic identification or two forms of non-photographic identification acceptable to TSEG.
- How TSEG processes this request is covered in more detail in TSEG's Privacy Policy. Please note in certain circumstances, TSEG is permitted (and may be required by law) not to disclose some or all of your personal information to you in response to your request. When permitted, TSEG will endeavour to let you know when all or part of a request cannot be met.

### OFFICE USE ONLY – Complete and send to the Privacy Officer

Photo identification type: \_\_\_\_\_

Document Number: \_\_\_\_\_ Expiry Date: \_\_\_\_\_

Address on identification: \_\_\_\_\_

Name of employee: \_\_\_\_\_ Employee No: \_\_\_\_\_

Signature: \_\_\_\_\_ Date: \_\_\_\_\_