

2020 Virtual AGM **Frequently Asked Questions**

1. When is The Star's Virtual AGM?

The Star Entertainment Group Limited's (SGR) Virtual Annual General Meeting (AGM) will be held on **Thursday, 22 October 2020 commencing at 11:00am (AEDT)**. We recommend you log in and register on the day at least 30 – 60 minutes prior to commencement, from 10:00am (AEDT) at <https://agmlive.link/SGR20>.

2. Why is The Star not holding a physical meeting for its AGM this year?

The Star Entertainment Group is committed to the delivery of efficient, sustainable, and secure shareholder communications and ensuring the safety of our shareholders, employees and the broader community. We are adapting to new ways of doing things to continue to deliver on these commitments in the midst of the COVID-19 pandemic.

The decision to hold a virtual meeting was made in light of the current coronavirus pandemic, restrictions on public gatherings and social distancing requirements. A virtual AGM will provide equal opportunity for all of our shareholders to participate in the 2020 AGM regardless of their location.

3. Restrictions have eased, why are you not holding your AGM at a venue?

Due to the unprecedented nature of the coronavirus pandemic and the ever-evolving circumstances, it is not possible to predict what Government advice and restrictions will be in place at the time of our AGM. To ensure the safety of our shareholders, our people and the community, and in line with current Government advice, we will proceed with a virtual AGM this year.

4. What is the website for The Star Entertainment Group's virtual AGM?

<https://agmlive.link/SGR20>

You will be able to access the website 30 – 60 minutes prior to commencement of the meeting, from 10:00am (AEDT) on Thursday, 22 October 2020. The meeting will commence at 11:00am (AEDT).

To vote or ask a question during the virtual AGM, you will need the following details:

- if you are a shareholder, your HIN/SRN and postcode or select 'Outside Australia'; or
- if you are an appointed proxy, you will need your Proxy Number which will be provided by the share registry (Link Market Services) prior to the meeting; or
- if you are a participant of an eligible Employee Share Plan, your Employee ID and postcode or select 'Outside Australia'.

See Questions 11 and 12 for further details.

5. What do I need to do to register to vote at the virtual AGM online?

You can access the virtual AGM using a desktop or laptop computer, tablet or a mobile device. The desktop or laptop computer will provide you with the best participation experience.

To vote and ask questions during the virtual AGM, you must have your SRN/HIN. If you are intending to vote and ask questions using a computer, please ensure your browser is compatible with our voting platform.

To check what your current browser is, visit www.whatismybrowser.com.

Compatible browsers on a desktop computer are:

- Chrome – Version 44 & 45 and after
- Firefox – 40.0.2 and after
- Safari – OS X v10.9 “Mavericks” & OS X v10.10 “Yosemite” and after
- Internet Explorer 9 and later releases (please note Internet Explorer 8 is not supported)

Proxyholders:

If you are an appointed proxy, you will need your Proxy Number which will be provided by the share registry (Link Market Services) prior to the meeting.

For further information, please refer to The Star Entertainment Group’s Virtual AGM Online Guide available at: <http://www.starentertainmentgroup.com.au/annual-general-meetings/>.

6. How will I vote or ask a question ahead of the AGM if you are not sending me a Voting Form or a Question Form?

You will be able to vote on resolutions and ask questions online before the AGM date.

If you have already elected to receive our shareholder communications electronically, you will receive an email when the Notice of Meeting is released on Wednesday, 16 September 2020. This email will include your personalised shareholder link to vote online and details of our AGM, including instructions on how to participate.

Although we will not be mailing hard copies of our Notice of Meeting ahead of our AGM this year, it will be accessible online at <http://www.starentertainmentgroup.com.au/annual-general-meetings/>.

This approach is consistent with the relief provided by the Commonwealth Treasurer in response to the coronavirus pandemic. It is therefore important, to enable us to keep you informed, to provide your email address if you have not already done so.

A communications preference form to elect to receive electronic communications was included with the letter sent to shareholders on 21 August 2020 from our Chairman, John O’Neill AO.

You can also provide your email address online at:

- Shareholders: www.linkmarketservices.com.au
- Employees: <https://investorcentre.linkmarketservices.com.au/Employee/SGR>

See Questions 7 and 8 for further details on how to vote or ask a question ahead of the AGM.

7. Can you send me a Voting Form so I can vote?

Consistent with the relief provided by the Commonwealth Treasurer and temporary amendments to the Corporations Act in response to the coronavirus pandemic, The Star Entertainment Group will not be mailing shareholders a hard copy of the Notice of Meeting or Voting Form this year. Instead, shareholders will be able to vote, submit questions and access their Notice of Meeting online.

We encourage shareholders to vote (and submit questions) online before the AGM at www.linkmarketservices.com.au.

To login you will need to enter your HIN/SRN and your postcode or select 'Outside Australia'.

If you need any assistance in relation to voting, please contact Link Market Services via email at starentertainment@linkmarketservices.com.au or by telephone on 1300 880 923 or +61 1300 880 923.

8. What is the pre-AGM deadline for lodging online votes and questions?

Investor	Right to vote and attend the AGM or view the proceedings	Website to lodge your vote	Deadline to lodge your vote*
Shareholders	Shareholders registered as at 7:00pm (AEDT) on Tuesday 20 October 2020.	All shareholders should lodge their vote online at: www.linkmarketservices.com.au	11:00am (AEDT) on Tuesday 20 October 2020.
SGRERP holders	SGRERP holders registered at 5:00pm (AEDT) on Thursday 15 October 2020.	If you are or became an e-shareholder before 7 September 2020, an email will be sent to your registered email address on Wednesday, 16 September 2020, that will include your voting link(s).	5:00pm (AEDT) on Thursday 15 October 2020.
Participants of other eligible Employee Share Plans (SGRMS, SGRGESP, SGRTEP)	Participants registered at 5:00pm (AEDT) on Thursday 15 October 2020.		11:00am (AEDT) on Tuesday 20 October 2020.

The deadline for submitting your questions before the virtual AGM is Thursday, 15 October 2020.

9. I can't attend the virtual AGM, can I view it later?

A recording of the virtual AGM will be available to view at <http://www.starentertainmentgroup.com.au/annual-general-meetings/> after the conclusion of the AGM.

10. I don't know my SRN/HIN – do I need this for attending the virtual AGM?

No, you do not need your SRN/HIN to attend the virtual AGM. However, you will need your SRN/HIN if you wish to vote or ask a question at the virtual AGM.

You can find your SRN/HIN on:

- the letter mailed on 21 August 2020 from our Chairman, John O'Neill AO about our virtual AGM, and the electronic communications form attached to this letter;
- your most recent Dividend Statement; or
- the Welcome Letter or other documentation you received when you first became a shareholder of The Star Entertainment Group.

Participants of eligible Employee Share Plans will require their Employee ID (instead of their SRN/HIN) to vote and ask a question at the virtual AGM.

11. How do I attend the virtual AGM?

1. On the day of the AGM, open your web browser and go to <https://agmlive.link/SGR20>
2. Register your name and email address to view the meeting. Once you have registered and the AGM commences, you will see a live webcast of the virtual AGM and the presentation slides.

Below the video webcast and presentation slides, you will see additional information, related documents and the buttons for shareholder voting and questions.

For further information, please refer to The Star Entertainment Group's Virtual Meeting Online Guide available from Wednesday, 16 September 2020 at:

<http://www.starentertainmentgroup.com.au/annual-general-meetings/>.

12. How do I vote and ask a question at the virtual AGM?

1. On the day of the AGM, we recommend you log in and register on the day at least 30 – 60 minutes prior to commencement, from 10:00am (AEDT). Open your web browser and go to <https://agmlive.link/SGR20>.
2. Register your name and email address to view the meeting.
3. Once you have registered and the meeting commences, you will see a live webcast of the virtual AGM and the presentation slides. Below the presentation slides will be the 'Get a Voting Card' and 'Ask a Question' buttons.
4. Shareholders and proxyholders who wish to vote will need to click the button 'Get a Voting Card'.
5. You will be asked to enter your HIN/SRN and postcode or select 'Outside Australia'.
6. If you are an appointed Proxy, you will need to enter the Proxy Number issued to you by Link Market Services in the 'Proxy Details' section.
7. Click the 'Submit Details and Vote' button.
 - a) Your voting card will appear with all of the resolutions to be voted on at the Meeting. You may need to use the scroll bar on the right-hand side of the voting card to view all of the resolutions.
 - b) Place your vote by clicking on the 'For', 'Against', or 'Abstain' voting buttons.
 - c) Once you have finished voting on the resolutions scroll down to the bottom of the box and click the 'Submit Vote' button.

13. To ask a question, click the 'Ask a Question' box:

- a) Select the item of business your question relates to and type your question in the area provided.
- b) Once you have typed your question, click the button 'Submit Question'.

For further information, please refer to the Virtual Meeting Online Guide available at <http://www.starentertainmentgroup.com.au/annual-general-meetings/>.

14. If I vote prior to the AGM can I still attend the AGM?

Yes, you can login to the virtual AGM from 10:00am (AEDT) on Thursday, 22 October 2020 at <https://agmlive.link/SGR20>.

You do not need to register for a voting card if you have previously voted.

However, if you wish to ask a question you will need to register with your HIN/SRN to submit a question (please see Question 12 for details).

15. If I am a few minutes late logging into the virtual AGM site, am I still allowed entry? What is the latest time I can login to vote at the virtual AGM if I miss registration?

You can join during the course of the meeting at <https://agmlive.link/SGR20> and register for a voting card by following the steps outlined in Question 11 and 12.

There will be a 5-minute count down timer prior to the close of voting for shareholders to submit their votes.

A recording of the virtual AGM will also be available to view after the conclusion of the event at <http://www.starentertainmentgroup.com.au/annual-general-meetings/>.

16. How do I watch the AGM as a non-voting shareholder or member of the public?

Members of the public can register to view the virtual AGM at <https://agmlive.link/SGR20>.

Please note, only registered shareholders will be able to vote or ask a question.

A recording of the virtual AGM will also be available to view after the conclusion of the event at <http://www.starentertainmentgroup.com.au/annual-general-meetings/>.

17. Will The Star Entertainment Group have a virtual AGM next year?

The Board is yet to make a decision in respect of the 2021 AGM.

18. What is the date of the 2021 The Star Entertainment Group AGM?

The Star Entertainment Group's 2021 AGM is currently scheduled for 28 October 2021 but this may be subject to change.

19. Where do I get help if needed during the virtual AGM?

Please refer to the Virtual Meeting Online Guide available at <http://www.starentertainmentgroup.com.au/annual-general-meetings/> or contact Link Market Services at 1800 990 363.