

Global Reporting Initiative Content Index – Core FY20

The Star Entertainment Group ('The Star') has prepared its reporting 'in accordance' with the Global Reporting Initiative (GRI) Standards (Core option). This index provides a guide on where information can be found throughout The Star's reporting suite as it relates to the GRI reporting requirements. In line with the Group's commitment to expanding sustainability disclosures annually, this report has also included additional disclosures to progress the reporting level to 'Comprehensive' overtime.

General Standard Disclosures	Related Content/Reason for Omission
102-1 Name of the organisation	About The Star
102-2 Activities, brands, products, and services	
102-3 Location of headquarters	Contact Us
102-4 Location of operations	About The Star
102-5 Ownership and legal form	
102-6 Markets served	
102-7 Scale of the organisation	Annual Report FY20 Directors' Report, pages 42-43
102-8 Information on employees and other workers	In FY20 there were 8,555 employees at The Star. Permanent and fixed term full-time employees make up 50.17% of the workforce, respectively. The majority of the work performed at The Star is undertaken by employees, with 44% of employees being female. Our Workplace Gender Equality Report provides details of gender split across the organisation as well as policies and practices in place to ensure gender equality. In our 2020 WGEA report 45.1% all manager promotions were awarded to women and 44.9% of all non-manager promotions were awarded to women, Refer to public report The Star Entertainment Group Workplace Gender Equality Agency Report
102-9 Supply chain	Annual Report FY20 Sustainability, page 29; Suppliers
102-10 Significant changes to the organisation and its supply chain	In 2016, The Star rebranded information available at the "Investor Centre" section of our website.
102-11 Precautionary Principle or approach	Annual Report FY20 Sustainability, page 22; Environmental Management Policy; Climate Change Risk Assessment
102-12 External initiatives	Sustainability; Partnerships; Annual Report FY20 pages 4,21,39
102-13 Membership of associations	
102-14 Statement from senior decision-maker	Annual Report FY20 CEO's Message, pages 8-9
102-15 Key impacts, risks, and opportunities	Annual Report FY20 Directors' Report, pages 47-48
102-16 Values, principles, standards and norms of behaviour	Sustainability; Diversity and inclusion; Code of Conduct
102-17 Mechanisms for advice and concerns about ethics	Corporate Governance Statement
102-18 Governance structure	Corporate Governance Statement; Corporate Governance
102-19 Delegated authority	Corporate Governance Statement
102-20 Executive-level responsibility for economic, environmental and social topics	Annual Report FY20 Directors' Report, pages 48-49
102-21 Consulting stakeholders on economic, environmental and social topics	Annual Report FY20 page 22; Sustainability Strategy
102-22 Composition of the highest governance body and its committees	Annual Report FY20 Directors' Report, pages 50-53
102-23 Chair of the highest governance body	
102-24 Nominating and selecting the highest governance body	Corporate Governance Statement
102-25 Conflicts of interest	Code of Conduct
102-26 Role of the highest governance body in setting purpose, values, and strategy	Annual Report FY20 Directors' Report, pages 42-43
102-27 Collective knowledge of highest governance body	Annual Report FY20 Directors' Report, pages 50-53
102-28 Evaluating the highest governance body's performance	Corporate Governance Statement
102-29 Identifying and managing economic, environmental and social impacts	Annual Report FY20 page 22; Sustainability Strategy
102-30 Effectiveness of risk management processes	Annual Report FY20 Directors' Report, pages 47-48
102-31 Review of economic, environmental and social topics	Annual Report FY20 pages; 20-29 Sustainability Strategy Materiality assessment
102-32 Highest governance body's role in sustainability reporting	Annual Report FY20 Directors' Report, pages; 48-49
102-33 Communicating critical concerns	Annual Report FY20 Directors' Report, pages; 47-49
102-34 Nature and total number of critical concerns	
102-35 Remuneration policies	Annual Report FY20 Remuneration Report, pages 57-77
102-36 Process for determining remuneration	
102-37 Stakeholders' involvement in remuneration	Annual Report FY20 Remuneration Report, page 60
102-40 List of stakeholder groups	Annual Report FY20 Directors' Report, page 47
102-41 Collective bargaining agreements	Employees of The Star are covered by both Award (e.g. the Hospitality Industry (General) Award 2010) and non-Award arrangements. The majority of employees are covered by one of the Enterprise Bargaining Agreements (EBAs) that The Star has in place with a smaller proportion covered by Award or other arrangements. The Star continues to support employees' rights to collective bargaining.
102-42 Identifying and selecting stakeholders	The company's Corporate Affairs representatives in each jurisdiction work to maintain a relationship with local, state and industry specific stakeholders at their location.
102-43 Approach to stakeholder engagement	Annual Report FY20 Directors' Report, page 47
102-44 Key topics and concerns raised	Annual Report FY20 Sustainability Strategy, page 22
102-45 Entities included in the consolidated financial statements	Annual Report FY20 Notes to the Financial Statements, page 100
102-46 Defining report content and topic Boundaries	Sustainability
102-47 List of material topics	Sustainability; Annual Report FY20 page 22
102-48 Restatement of information	FY20 Full year results and accounts
102-49 Changes in reporting	Sustainability
102-50 Reporting period	
102-51 Date of most recent report	
102-52 Reporting cycle	
102-53 Contact point for questions regarding the report	Annual Report FY20 Shareholder Information and Company Directory, pages 141-146
102-54 Claims of reporting in accordance with the GRI Standards	Addressed via this GRI Content Index.
102-55 GRI content index	

General Standard Disclosures	Related Content/Reason for Omission
102-56 External assurance	The Star has engaged a third-party to provide assurance over its energy consumption and greenhouse gas emissions.

SERIES 200 – ECONOMIC		
Topic-specific Standards	Topic-specific Disclosures	Related Content/Reason for Omission
ECONOMIC PERFORMANCE		
103 Management Approach	103-1 Explanation of the material topic and its Boundary	Materiality assessment
	103-2 The management approach and its components	Annual Report FY20 pages 14-15; Financial Report pages, 78-81
	103-3 Evaluation of the management approach	
201 Economic Performance	201-1 Direct economic value generated and distributed	Annual Report FY20 Financial Report, pages 78-81
	201-2 Financial implications and other risks and opportunities due to climate change	Climate Change Risk Assessment; Climate-related Disclosures Report Annual Report FY20 Directors' Report, page 48-49
	201-3 Defined benefit plan obligations and other retirement plans	The Star does not offer defined benefit plans
INDIRECT ECONOMIC IMPACTS		
103 Management Approach	103-1 Explanation of the material topic and its Boundary	Materiality assessment
	103-2 The management approach and its components	Annual Report FY20 pages 34-36
	103-3 Evaluation of the management approach	
203 Indirect Economic Impacts	203-1 Infrastructure investments and services supported	Annual Report FY20 Key Projects, pages 16-19
	203-3 Significant indirect economic impacts	
PROCUREMENT PRACTICES		
103 Management Approach	103-1 Explanation of the material topic and its Boundary	Annual Report FY20 Sustainability, page 22; Materiality assessment
	103-2 The management approach and its components	Annual Report FY20 Sustainability, page 29; Supplier Code of Conduct page 5
	103-3 Evaluation of the management approach	Annual Report FY20 Sustainability, page 29; Supplier risk assessment
204 Procurement Practices	204-1 Proportion of spending on local suppliers	Annual Report FY20 Highlights, page 4; Sustainable Supply Chain, page 29 and Trusted Community Partners, page 34-36.
ANTI-CORRUPTION		
103 Management Approach	103-1 Explanation of the material topic and its Boundary	Materiality assessment
	103-2 The management approach and its components	Code of Conduct
	103-3 Evaluation of the management approach	Compliance Policy , Foreword page 3; Anti-Bribery and Corruption Policy page 5
205 Anti-Corruption	205-1 Operations assessed for risks related to corruption	The Star has a strong stance against corruption within the organisation supported by a clear standalone Anti-Bribery and Corruption Policy. Policies such as the Code of Conduct, Securities Trading Policy, Whistleblowing Policy and the Disclosure and Investor Communications Policy outline our approach for actively managing risks related to corruption. The Star performs periodic internal audits, reviews, and monitoring of relevant internal controls which seek to minimise the chance of corruption occurring in the organisation. These risk assessment activities cover 100% of The Star's operations, which are performed on a rotation-basis. Significant risks identified by The Star include money laundering and the dealing in proceeds of crime. The Company has an Ethics Panel comprising executives and the Group's independent whistle-blower service provider to administer the Group's conduct policies. The Group has an internal Investigations function that reports directly to the Chief Legal and Risk Officer. All employees must conduct training as part of their induction and mandatory compliance refresher training on 'Doing the Right Thing' which is in addition to specific AML training.
	205-2 Communication and training about anti-corruption policies and procedures	All members of the Board receive annual refreshers on all core policies relating to conduct at The Star including the Code of Conduct and The Star's Anti-Bribery and Corruption policy. All new employees receive a copy of the Code of Conduct upon commencing employment and have mandatory training requirements which includes the Anti-Bribery and Corruption Policy. The Internal Communication's Team also references Group policies and procedures in communications materials issued throughout the year in line with their schedule. The Star has developed a formalised risk assessment which is issued to suppliers to provide an overview of all ESG risks associated with that supplier. Suppliers are required to provide evidence of measures they have implemented into their own business to allow The Star to review all necessary information and perform a high level assessment of that supplier.
	205-3 Confirmed incidents of corruption and actions taken	No identified incidents of corruption within the past reporting period.
ANTI-COMPETITIVE BEHAVIOUR		
103 Management Approach	103-1 Explanation of the material topic and its Boundary	Materiality assessment
	103-2 The management approach and its components	The company has in place an incident reporting system to record and report non-compliances with regulatory requirements, licence conditions, internal policies, procedures or codes. Breaches are assessed for materiality using criteria which includes whether there have been similar breaches, whether the breach may have an adverse effect on our ability to operate, if the breach indicates our compliance arrangements are inadequate or if there is an actual or potential financial loss to our customers or to any other person as a result of the breach. This information can be used for correcting or disciplining employees (e.g. training, informal warning, termination or referral to police), rectifying the breach and reporting. Breaches are reported to the company's regulators as required by law. Non-material breaches may also be notified to relevant regulators. Breaches are also included in compliance reports made to the Board's Risk and Compliance Committee.
	103-3 Evaluation of the management approach	
206 Anti-Competitive Behaviour	206-1 Legal actions for anti-competitive behaviour, anti-trust, and monopoly practices	No material breaches within the past reporting period.

SERIES 300 - ENVIRONMENT		
Topic-specific Standards	Topic-specific Disclosures	Related Content/Reason for Omission
ENERGY		
103 Management Approach	103-1 Explanation of the material topic and its Boundary	Annual Report FY20 Sustainability , pages 26-27; Materiality assessment
	103-2 The management approach and its components	Annual Report FY20 Sustainability , pages 26-27; Sustainable Design and Operational Standards
	103-3 Evaluation of the management approach	Annual Report FY20 Sustainability , pages 26-27; Assurance Report
302 Energy	302-1 Energy consumption within the organisation	All consumption of energy associated with The Star's services are delivered on the premises. Reductions in energy requirements of services delivered on-site are measured on an absolute and intensity basis against a baseline year of FY13.
	302-3 Energy intensity	
	302-4 Reduction of energy consumption	
	302-5 Reductions in energy requirements of products and services	
WATER		
103 Management Approach	103-1 Explanation of the material topic and its Boundary	Annual Report FY20 Sustainability , page 28; Materiality assessment
	103-2 The management approach and its components	Annual Report FY20 Sustainability , page 28; Sustainable Design and Operational Standards
	103-3 Evaluation of the management approach	Annual Report FY20 Sustainability , page 28
303 Water	303-1 Water withdrawal by source	Annual Report FY20 Sustainability , page 28; Sustainability
BIODIVERSITY		
103 Management Approach	103-1 Explanation of the material topic and its Boundary	Materiality assessment
	103-2 The management approach and its components	Sustainable Design and Operational Standards
	103-3 Evaluation of the management approach	
304 Biodiversity	304-1 Operational sites owned, leased, managed in, or adjacent to, protected areas and areas of high biodiversity value outside protected areas	All of The Star's facilities are located in urban areas, and redevelopment occurs within brownfield development sites. The Star complies with all applicable state and federal legislation in Australia and conducts environmental impact assessments to determine potential areas of high biodiversity value. No known protected areas of high biodiversity value are adjacent to The Star's facilities.
	304-2 Significant impacts of activities, products, and services on biodiversity	
	304-3 Habitats protected or restored	
EMISSIONS		
103 Management Approach	103-1 Explanation of the material topic and its Boundary	Annual Report FY20 Sustainability , page 22; Materiality assessment ; Sustainable Design and Operational Standards
	103-2 The management approach and its components	Annual Report FY20 CEO's Message , page 9; Sustainability , pages 22-27; Sustainability ; Energy
	103-3 Evaluation of the management approach	
305 Emissions	305-1 Direct (Scope 1) GHG emissions	Annual Report FY20 Sustainability , page 27; Sustainability ; Assurance Statement
	305-2 Energy indirect (Scope 2) GHG emissions	
	305-3 Other indirect (Scope 3) GHG emissions	Material scope 3 emissions will be quantified and reported in line with commitments in the Beyond 2020, Sustainability Action Plan
	305-4 GHG emissions intensity	Annual Report FY20 Sustainability , page 27
	305-5 Reduction of GHG emissions	
EFFLUENTS AND WASTE		
103 Management Approach	103-1 Explanation of the material topic and its Boundary	Sustainable Design and Operational Standards ; Materiality assessment
	103-2 The management approach and its components	Annual Report FY20 Sustainability , pages 28-29; Sustainability
	103-3 Evaluation of the management approach	
306 Effluents and Waste	306-2 Waste by type and disposal method	Recycling rates are published annually against the base year of FY13. Annual Report FY20 Sustainability , page 28; Waste
	306-3 Significant spills	No significant spills occurred during the reporting period.
	306-4 Transport of hazardous waste	Hazardous waste is tracked and includes items such as clinical waste and e-waste. All hazardous waste is disposed of in line with the regulatory requirements in each State. The total amount of hazardous waste for The Star is considered highly immaterial to the group and is not reported publicly.
	306-5 Water bodies affected by water discharges and/or runoff	All water discharged from The Star's sites is captured and transferred offsite by municipal sewerage treatment. We have no reason to suspect any natural water bodies were affected by site run-off during the reporting period.
ENVIRONMENTAL COMPLIANCE		
103 Management Approach	103-1 Explanation of the material topic and its Boundary	Materiality assessment
	103-2 The management approach and its components	Annual Report FY20 Directors' Report , page 48-49; Sustainability ; People, Culture and Social Responsibility Committee Terms of Reference
	103-3 Evaluation of the management approach	
307 Environmental Compliance	307-1 Non-compliance with environmental laws and regulations	No significant environmental fines or penalties were received by The Star for non-compliance with environmental laws and/or regulations over the past 12 months.
SUPPLIER ENVIRONMENTAL ASSESSMENT		
	308-1 New suppliers that were screened using environmental criteria	Supplier risk assessment . New high risk suppliers were assessed on ESG risks prior to being onboarded as part of the Supplier Risk Assessment Framework .
308 Supplier Environmental Assessment	308-2 Negative social impacts in the supply chain and actions taken	As part of the supply chain improvement program in FY20, The Star has continued to implement recommendations from the supply chain assessment and gap analysis conducted in FY18. Therefore, in relation to the piloted suppliers, no significant negative impacts have been identified in the supply chain requiring immediate action.

SERIES 400 - SOCIAL		
Topic-specific Standards	Topic-specific Disclosures	Related Content/Reason for Omission
EMPLOYMENT		
103 Management Approach	103-1 Explanation of the material topic and its Boundary	Annual Report FY20 Sustainability , page 37-40; Materiality assessment Code of Conduct ; People, Culture & Social Responsibility Committee Terms of Reference
	103-2 The management approach and its components	
	103-3 Evaluation of the management approach	
401 Employment	401-1 New employee hires and employee turnover	In FY20, new employee hires totalled 1567 to which 44.7% were female. The Star's total employee turnover rate was 25.7% in FY20, a decrease from FY19 which was impacted by a significant restructuring activity. There are no substantive differences in this rate by gender, age or region and for this reason these breach downs are not publicly reported.
OCCUPATIONAL HEALTH AND SAFETY		
103 Management Approach	103-1 Explanation of the material topic and its Boundary	Annual Report FY20 Sustainability , page 32; Director's Report page 48; Materiality assessment
	103-2 The management approach and its components	
	103-3 Evaluation of the management approach	
403 Occupational Health and Safety	403-1 Workers representation in formal joint management-worker health and safety committees	The majority of The Star's activities are within Australia with the exception of less than 1% of staff based abroad. The Total Recordable Injury Frequency Rate (TRIFR) is reported within the Annual Report FY20 and FY20 Financial Results page 27. There are no substantive differences in this rate by gender or region, and for this reason these break-downs are not publicly reported. The Star measures and tracks a number of HR metrics, including leave, liability, retention, Total Recordable Injury Frequency Rate (TRIFR), engagement and absenteeism. These measures are a mix of lead and lag indicators that provide ongoing feedback on a variety of elements of The Star's business. Rather than having one universal measure, The Star's HR uses these multiple measures to provide a more comprehensive picture of our human capital effectiveness. For each of these measures, where applicable, interventions are staged to improve on the result. Each of these interventions are staged to improve effectiveness (in terms of change in measure) against budget. An additional example is the absenteeism project which trained The Star's leaders in a new system and how to have more meaningful 'health check' discussions with returning employees. In FY20 there were no work-related fatalities. Involuntary turnover in FY20 is 5.8%
	403-2 Types of injury and rates of injury, occupational diseases, lost days, and absenteeism, and number of work-related fatalities	
	403-4 Health and safety topics covered in formal agreements with trade unions	
TRAINING AND EDUCATION		
103 Management Approach	103-1 Explanation of the material topic and its Boundary	Annual Report FY20 Sustainability , pages 37-38; Materiality assessment
	103-2 The management approach and its components	
	103-3 Evaluation of the management approach	
404 Training and Education	404-1 Average hours of training per year per employee	During FY20, The Star personnel received an average of 6.36 hours of training and development. There are no substantive differences in this rate by region, and for this reason these break-downs are not publicly reported. The programs in place include induction programs to prepare people to work at The Star, compliance training to ensure regulatory compliance, technical training to improve skills required for their work, and leadership programs to develop leaders. The substantive change for FY20 due to restructuring, cost containment and COVID-19 shut down impacted the decline in average hours of training and development.
	404-2 Programs for upgrading employee skills and transition assistance programs	Annual Report FY20 Sustainability , pages 37-38
DIVERSITY AND EQUAL OPPORTUNITY		
103 Management Approach	103-1 Explanation of the material topic and its Boundary	Annual Report FY20 Sustainability page 39-40; Diversity and Inclusion ; Materiality assessment
	103-2 The management approach and its components	
	103-3 Evaluation of the management approach	
405 Diversity and Equal Opportunity	405-1 Diversity of governance bodies and employees	Corporate Governance Statement , pages 4 to 5; Annual Report FY20 Sustainability , pages 39-40; The Star Entertainment Group Report for the Workplace Gender Equality Agency
NON-DISCRIMINATION		
103 Management Approach	103-1 Explanation of the material topic and its Boundary	Materiality assessment Code of Conduct , pages 4-5
	103-2 The management approach and its components	
	103-3 Evaluation of the management approach	
406 Non-discrimination	406-1 Incidents of discrimination and corrective actions taken	There were no substantiated incidents of discrimination in 2020, and therefore no corrective actions required.
CHILD LABOUR		
103 Management Approach	103-1 Explanation of the material topic and its Boundary	Annual Report FY20 Sustainability , page 29; Materiality assessment Annual Report FY20 Sustainability , page 29; Supplier Code of Conduct , page 5
	103-2 The management approach and its components	
	103-3 Evaluation of the management approach	
408 Child Labour	408-1 Operations and suppliers at significant risk for incidents of child labour	Suppliers are screened in accordance with The Star's Sustainable Supply Chain Plan. In the first three quarters of the year, the Group continued to assess its suppliers through our Supplier Risk Assessment Framework to identify supplier's sustainability and corporate social responsibility performance with a focus on critical and high risk suppliers. The Group remains committed to our goal to assess 60% of Tier 1 suppliers in 2021. New high risk suppliers were assessed on ESG risks prior to being onboarded. Our key corporate social responsibility supply chain focus is the federal Modern Slavery Act 2018 and in FY21, we will undertake a deep dive into a number of our key strategic suppliers and work with them collaboratively to build enhanced

SERIES 400 - SOCIAL		
Topic-specific Standards	Topic-specific Disclosures	Related Content/Reason for Omission
		visibility of our extended supply chain. This process will then be refined as required and progressively rolled out based on risk and criticality of suppliers.
FORCED OR COMPULSORY LABOUR		
103 Management Approach	103-1 Explanation of the material topic and its Boundary	Annual Report FY20 Sustainability , page 29; Materiality assessment
	103-2 The management approach and its components	Annual Report FY20 Sustainability , page 29; Supplier Code of Conduct , page 5
	103-3 Evaluation of the management approach	Annual Report FY20 Sustainability , page 29; Supplier risk assessment
409 Forced or compulsory labour	409-1 Operations and suppliers at significant risk for incidents of forced or compulsory labour	Suppliers are screened in accordance with The Star's Sustainable Supply Chain Plan. In the first three quarters of the year, the Group continued to assess its suppliers through our Supplier Risk Assessment Framework to identify supplier's sustainability and corporate social responsibility performance with a focus on critical and high risk suppliers. The Group remains committed to our goal to assess 60% of Tier 1 suppliers in 2021. New high risk suppliers were assessed on ESG risks prior to being onboarded. Our key corporate social responsibility supply chain focus is the federal Modern Slavery Act 2018 and in FY21, we will undertake a deep dive into a number of our key strategic suppliers and work with them collaboratively to build enhanced visibility of our extended supply chain. This process will then be refined as required and progressively rolled out based on risk and criticality of suppliers.
SECURITY PRACTICES		
103 Management Approach	103-1 Explanation of the material topic and its Boundary	Annual Report FY20 Sustainability , page 33; Materiality assessment
	103-2 The management approach and its components	
	103-3 Evaluation of the management approach	
410 Security Practices	410-1 Security personnel trained in human rights policies and procedures	All security personnel are trained in The Star's Code of Conduct which covers elements associated with human rights, such as diversity, ethical conduct and discrimination.
HUMAN RIGHTS ASSESSMENT		
103 Management Approach	103-1 Explanation of the material topic and its Boundary	Annual Report FY20 Sustainability , page 29; Materiality assessment
	103-2 The management approach and its components	Annual Report FY20 Sustainability , page 29; Supplier Code of Conduct , page 5
	103-3 Evaluation of the management approach	
412 Human Rights Assessment	412-1 Operations that have been subject to human rights reviews or impact assessments	Annual Report FY20 Sustainability , page 32; Supplier risk assessment ; Supplier Code of Conduct Our key corporate social responsibility supply chain focus is the federal Modern Slavery Act 2018 and in FY21, we will undertake a deep dive into a number of our key strategic suppliers and work with them collaboratively to build enhanced visibility of our extended supply chain. This process will then be refined as required and progressively rolled out based on risk and criticality of suppliers. New high risk suppliers were assessed on ESG risks prior to being onboarded as part of the Supplier Risk Assessment Framework. A cross functional Modern Slavery Working Group continues which includes representatives from Legal, Group Risk, Sustainability, Human Resources and Procurement. Part of the function of this group is to both raise awareness across the organisation and draw together the relevant expertise to ensure our response is appropriate. Our supplier code of conduct remains extant and is an important reference document for Procurement and suppliers alike. The Modern Slavery principles were also embedded into the Supplier Code of Conduct and 18 members of the Procurement team were trained equates to in excess of 70 hours training
	412-2 Employee training on human rights policies or procedures	
	412-3 Significant investment agreements and contracts that include human rights clauses or that underwent human rights screening	The Star has developed a formalised risk assessment which is issued to suppliers to provide an overview of all ESG risks associated with that supplier. Suppliers are required to provide evidence of measures they have implemented into their own business to allow The Star to review all necessary information and perform a high level assessment of that supplier.
LOCAL COMMUNITIES		
103 Management Approach	103-1 Explanation of the material topic and its Boundary	Annual Report FY20 pages 9, 20-21 27, 29-40, 47-48; Materiality assessment
	103-2 The management approach and its components	
	103-3 Evaluation of the management approach	
413 Local Communities	413-1 Operations with local community engagement, impact assessments, and development programs	
	413-2 Operations with significant actual and potential negative impacts on local communities	
SUPPLIER SOCIAL ASSESSMENT		
103 Management Approach	103-1 Explanation of the material topic and its Boundary	Annual Report FY20 Sustainability , page 29; Materiality assessment
	103-2 The management approach and its components	Annual Report FY20 Sustainability , page 29; Supplier Code of Conduct , page 5
	103-3 Evaluation of the management approach	Annual Report FY20 Sustainability , page 29; Supplier Code of Conduct , page 5
414 Supplier Social Assessment	414-1 New suppliers that were screened using social criteria	Supplier risk assessment
	414-2 Negative social impacts in the supply chain and actions taken	New high risk suppliers were assessed on ESG risks prior to being onboarded as part of the Supplier Risk Assessment Framework. Our key corporate social responsibility supply chain focus is the federal Modern Slavery Act 2018 and in FY21, we will undertake a deep dive into a number of our key strategic suppliers and work with them collaboratively to build enhanced visibility of our extended supply chain. This process will then be refined as required and progressively rolled out based on risk and criticality of suppliers.
PUBLIC POLICY		
103 Management Approach	103-1 Explanation of the material topic and its Boundary	Materiality assessment
	103-2 The management approach and its components	People, Culture & Social Responsibility Committee Terms of Reference
	103-3 Evaluation of the management approach	
415 Public Policy	415-1 Political contributions	Australia Electoral Commission website ; supporting disclosure signed by the Group Chief Financial Officer for FY19. FY20 figures will be included on the Australia Electoral Commission website once released.
CUSTOMER HEALTH AND SAFETY		

SERIES 400 - SOCIAL		
Topic-specific Standards	Topic-specific Disclosures	Related Content/Reason for Omission
103 Management Approach	103-1 Explanation of the material topic and its Boundary	Annual Report FY20 Sustainability , page 22-23, 30-33; Materiality assessment
	103-2 The management approach and its components	
	103-3 Evaluation of the management approach	
416 Customer Health and Safety	416-1 Assessment of the health and safety impacts of product and service categories	All of The Star's operations are assessed for risks to customer health and safety
MARKETING AND LABELLING		
103 Management Approach	103-1 Explanation of the material topic and its Boundary	Annual Report FY20 Sustainability , page 22-23; Materiality assessment
	103-2 The management approach and its components	
	103-3 Evaluation of the management approach	
417 Marketing and Labelling	417-1 Requirements for product and service information and labelling	No material non-compliances within the past reporting period
	417 – 2 Incidents of non-compliance concerning product and service information and labelling	
	417-3 Incidents of non-compliance concerning marketing communications	No material non-compliances within the past reporting period
CUSTOMER PRIVACY		
103 Management Approach	103-1 Explanation of the material topic and its Boundary	Annual Report FY20 Directors' Report , page 48; Privacy Policy ; Materiality assessment
	103-2 The management approach and its components	
	103-3 Evaluation of the management approach	
418 Customer Privacy	418-1 Substantiated complaints concerning breaches of customer privacy and losses of customer data	There were no breaches of our Privacy Policy reportable to the regulator in 2020 and consequently no formal warnings or terminations.
SOCIOECONOMIC COMPLIANCE		
103 Management Approach	103-1 Explanation of the material topic and its Boundary	Annual Report FY20 Sustainability , pages 37-40; Materiality assessment
	103-2 The management approach and its components	
	103-3 Evaluation of the management approach	
419 Socioeconomic Compliance	419-1 Non-compliance with laws and regulations with the social and economic areas	Annual Report FY20 Remuneration Report , page 68. There have been no known instances of non-compliance with laws and regulations with the social and economic areas.