

Global Reporting Initiative Content Index FY2022

The Star Entertainment Group ('The Star') has prepared its reporting 'in accordance' with the Global Reporting Initiative (GRI) Standards (Core option). This index provides a guide on where information can be found throughout The Star's reporting suite as it relates to the GRI reporting requirements. In line with the Group's commitment to expanding sustainability disclosures annually, this report has also included additional disclosures to progress the reporting level to 'Comprehensive'.

General Standard Disclosures	Related Content/Reason for Omission
102-1 Name of the organisation	The Star Entertainment Group
102-2 Activities, brands, products, and services	About Us ; Annual Report FY21 Directors' Report, page 37
102-3 Location of headquarters	Contact Us
102-4 Location of operations	Our Locations
102-5 Ownership and legal form	Ownership
102-6 Markets served	About The Star ; Properties ; Financial Results ; Investor Centre
102-7 Scale of the organisation	In FY22 there were 8,000 employees at The Star. For total number of operations, net revenue, total capitalisation and a breakdown of services provided. Refer to Annual Report FY22 Directors' Report, pages 39-40
102-8 Information on employees and other workers	Annual Report Pages 27-34
102-9 Supply chain	Supplier Risk Assessment ; Sustainability Report FY22 page 32; Human Trafficking and Modern Slavery Statement ; Supplier policies and procedures
102-10 Significant changes to the organisation and its supply chain	In 2016, The Star rebranded information available at the " Investor Centre " section of our website Annual Report FY22 Directors' Report, pages 10-12
102-11 Precautionary Principle or approach	Sustainability Report FY21 page 14; Environmental Management Policy ; Climate Change Risk Assessment
102-12 External initiatives	Sustainability ; Sustainability Report FY21 Community Partnerships pages 60 and 61; Community and Partnerships
102-13 Membership of associations	
102-14 Statement from senior decision-maker	Annual Report FY22 Executive Chairman's Message, pages 4-5
102-15 Key impacts, risks, and opportunities	Annual Report FY22 Directors' Report, pages 44-46
102-16 Values, principles, standards and norms of behaviour	Sustainability ; Diversity and Inclusion ; Code of Conduct
102-17 Mechanisms for advice and concerns about ethics	Corporate Governance Statement
102-18 Governance structure	Corporate Governance Statement ; Corporate Governance
102-19 Delegated authority	Corporate Governance Statement
102-20 Executive-level responsibility for economic, environmental and social topics	Annual Report FY22 Directors' report, pages 44-51; Sustainability Report FY21 CEO Message, Executive Sponsor Message
102-21 Consulting stakeholders on economic, environmental and social topics	Sustainability Report FY21 pages 14-15; Annual Report FY22 Page 14-15 and 23.
102-22 Composition of the highest governance body and its committees	Annual Report FY22 Directors' Report, pages; 48-49; Meet the Board Sustainability Report FY21 Corporate Governance page 14
102-23 Chair of the highest governance body	
102-24 Nominating and selecting the highest governance body	Corporate Governance Statement
102-25 Conflicts of interest	Code of Conduct ; Corporate Governance Statement page 9, Conflict of Interest Policy , page 11
102-26 Role of the highest governance body in setting purpose, values, and strategy	Annual Report FY22 Directors' Report, page 39
102-27 Collective knowledge of highest governance body	Annual Report FY22 Directors' Report, pages 49-51
102-28 Evaluating the highest governance body's performance	Corporate Governance Statement ;
102-29 Identifying and managing economic, environmental and social impacts	Annual Report FY22 Director's Report page 47; Sustainability Report FY21 pages 18-21
102-30 Effectiveness of risk management processes	Annual Report FY22 Directors' Report, pages 44-46
102-31 Review of economic, environmental and social topics	Sustainability Report FY21 pages 18-19; Annual Report FY22 Directors' Report 47; Sustainability Materiality Assessment
102-32 Highest governance body's role in sustainability reporting	Annual Report FY22 Directors' Report, pages; 49-50 The Star's Sustainability Report is approved by the Board of Directors; Sustainability Report FY21 Executive Sponsor's Message
102-33 Communicating critical concerns	Annual Report FY22 Directors' Report pages 39-44, Strategic Risks pages 44-46; Board Terms of Reference pages 1-2 Key Responsibilities
102-34 Nature and total number of critical concerns	
102-35 Remuneration policies	Annual Report FY22 Remuneration Report, pages 62-79
102-36 Process for determining remuneration	
102-37 Stakeholders' involvement in remuneration	Annual Report FY22 Remuneration Report, pages 75-77
102-40 List of stakeholder groups	Sustainability Report FY21 page 15
102-41 Collective bargaining agreements	Employees of The Star are covered by both Award (e.g. the Hospitality Industry (General) Award 2010) and non-Award arrangements. The majority of employees are covered by one of the Enterprise Bargaining Agreements (EBAs) that The Star has in place with a smaller proportion covered by Award or other arrangements. The Star continues to support employees' rights to collective bargaining.
102-42 Identifying and selecting stakeholders	Sustainability Report FY21 page 15; The company's Corporate Affairs representatives in each jurisdiction work to maintain a relationship with local, state and industry specific stakeholders at their location.
102-43 Approach to stakeholder engagement	Annual Report FY22 Directors' Report, page 39 Sustainability Report FY21 page 15; Investor Calendar and AGM
102-44 Key topics and concerns raised	Annual Report FY22 Sustainability Strategy, page 14-15
102-45 Entities included in the consolidated financial statements	Annual Report FY22 Notes to the Financial Statements, page 130
102-46 Defining report content and topic Boundaries	Sustainability Materiality Assessment Sustainability Report FY21
102-47 List of material topics	Sustainability ; Annual Report FY22 page 15
102-48 Restatement of information	FY22 Full Financial Results and Statements
102-49 Changes in reporting	Sustainability Report FY21 About this Report page 8
102-50 Reporting period	
102-51 Date of most recent report	
102-52 Reporting cycle	

General Standard Disclosures	Related Content/Reason for Omission
102-53 Contact point for questions regarding the report	Annual Report FY22 Shareholder Information and Company Directory, pages 149-151 Sustainability Report FY21
102-54 Claims of reporting in accordance with the GRI Standards	Reporting and Assurance Sustainability Report FY21
102-55 GRI content index	
102-56 External assurance	Sustainability Report FY21 page 96; Reporting and Assurance

SERIES 200 – ECONOMIC		
Topic-specific Standards	Topic-specific Disclosures	Related Content/Reason for Omission
ECONOMIC PERFORMANCE		
103 Management Approach	103-1 Explanation of the material topic and its Boundary	Materiality Assessment
	103-2 The management approach and its components	Annual Report FY22 pages 8-9, Financial Report pages, 81-84
	103-3 Evaluation of the management approach	
201 Economic Performance	201-1 Direct economic value generated and distributed	Annual Report FY22 Financial Report , pages 81-84
	201-2 Financial implications and other risks and opportunities due to climate change	Climate Change Risk Assessment: Annual Report FY22 Directors' Report , page 47; Climate-Related Disclosures Report 2021
	201-3 Defined benefit plan obligations and other retirement plans	The Star does not offer defined benefit plans
INDIRECT ECONOMIC IMPACTS		
103 Management Approach	103-1 Explanation of the material topic and its Boundary	Materiality Assessment
	103-2 The management approach and its components	Annual Report FY21 Directors Report pages 38-41
	103-3 Evaluation of the management approach	
203 Indirect Economic Impacts	203-1 Infrastructure investments and services supported	Annual Report FY21 Key Projects , pages 16-19
	203-2 Significant indirect economic impacts	
PROCUREMENT PRACTICES		
103 Management Approach	103-1 Explanation of the material topic and its Boundary	Sustainability Report FY21 page 32; Materiality Assessment
	103-2 The management approach and its components	Sustainability Report FY21 page 32; Supplier Code of Conduct page 5; Supplier policies and procedures
	103-3 Evaluation of the management approach	Sustainability Report FY21 page 32 Supplier Risk Assessment
204 Procurement Practices	204-1 Proportion of spending on local suppliers	Sustainability Report FY21 page 10, Supplier's page 31 and 32, Community Partnerships pages 60 and 61; Annual Report FY22 pages 35 and 36
ANTI-CORRUPTION		
103 Management Approach	103-1 Explanation of the material topic and its Boundary	Materiality Assessment
	103-2 The management approach and its components	Code of Conduct
	103-3 Evaluation of the management approach	Compliance Policy and Framework Foreword page 3; Anti-Bribery and Corruption Policy page 5
205 Anti-Corruption	205-1 Operations assessed for risks related to corruption	Anti-Bribery and Corruption Policy The Star has a strong stance against corruption within the organisation supported by a clear standalone Anti-Bribery and Corruption Policy. Policies such as the Code of Conduct, Securities Trading Policy, Whistleblowing Policy and the Disclosure and Investor Communications Policy outline our approach for actively managing risks related to corruption. The Star performs periodic internal audits, reviews, and monitoring of relevant internal controls which seek to minimise the chance of corruption occurring in the organisation. These risk assessment activities cover 100% of The Star's operations, which are performed on a rotation-basis. Significant risks identified by The Star include money laundering and the dealing in proceeds of crime. The Company has an Ethics Panel comprising executives and the Group's independent whistle-blower service provider to administer the Group's conduct policies. The Group has an internal Investigations function that reports directly to the Chief Legal and Risk Officer. All employees must conduct training as part of their induction and mandatory compliance refresher training on 'Doing the Right Thing' which is in addition to specific AML training.
	205-2 Communication and training about anti-corruption policies and procedures	Training regarding anti-corruption policies and procedures are compulsory upon joining for all employees, and every two years. On-going communications campaign 'call it out' encourages all employees to report corruption. The independent whistleblowing hotline is referenced in all related policies. The Star's Supplier Code of Conduct contains requirements for suppliers relating to Anti-Corruption and also contains details of the independent whistleblowing hotline.
	205-3 Confirmed incidents of corruption and actions taken	No identified incidents of corruption within the past reporting period.
ANTI-COMPETITIVE BEHAVIOUR		
103 Management Approach	103-1 Explanation of the material topic and its Boundary	Materiality Assessment
	103-2 The management approach and its components	The company has in place an incident reporting system to record and report non-compliances with regulatory requirements, licence conditions, internal policies, procedures or codes. Breaches are assessed for materiality using criteria which includes whether there have been similar breaches, whether the breach may have an adverse effect on our ability to operate, if the breach indicates our compliance arrangements are inadequate or if there is an actual or potential financial loss to our customers or to any other person as a result of the breach. This information can be used for correcting or disciplining employees (e.g. training, informal warning, termination or referral to police), rectifying the breach and reporting. Breaches are reported to the company's regulators as required by law. Non-material breaches may also be notified to relevant regulators. Breaches are also included in compliance reports made to the Board's Risk and Compliance Committee.
	103-3 Evaluation of the management approach	
206 Anti-Competitive Behaviour	206-1 Legal actions for anti-competitive behaviour, anti-trust, and monopoly practices	No material breaches within the past reporting period.

SERIES 300 - ENVIRONMENT		
Topic-specific Standards	Topic-specific Disclosures	Related Content/Reason for Omission
ENERGY		
103 Management Approach	103-1 Explanation of the material topic and its Boundary	Sustainability Report FY21 pages 18-21 and 48-49; Materiality Assessment
	103-2 The management approach and its components	Sustainability Report FY21 CEO Message and Executive Sponsor's message page 5, Strategy page 17, Materiality pages 18-21, Energy pages 48-49; Sustainable Design and Operational Standards
	103-3 Evaluation of the management approach	Sustainability Report FY21 page 17 and pages 48-49; Reporting and Assurance
302 Energy	302-1 Energy consumption within the organisation	All consumption of energy associated with The Star's services are delivered on the premises. Reductions in energy requirements of services delivered on-site are measured on an absolute and intensity basis against a baseline year of FY13.
	302-3 Energy intensity	
	302-4 Reduction of energy consumption	
	302-5 Reductions in energy requirements of products and services	
WATER		
103 Management Approach	103-1 Explanation of the material topic and its Boundary	Sustainability Report FY21 CEO Message and Executive Sponsor's message page 5, Strategy page 17, Materiality pages 18-21, Water pages 49-52; Materiality Assessment
	103-2 The management approach and its components	Sustainability Report FY21 Water pages 49-52; Sustainable Design and Operational Standards
	103-3 Evaluation of the management approach	Sustainability Report FY21 Water pages 49-52; Reporting and Assurance
303 Water	303-1 Water withdrawal by source	Sustainability Report FY21 Water pages 49-52; Reporting and Assurance
BIODIVERSITY		
103 Management Approach	103-1 Explanation of the material topic and its Boundary	Materiality Assessment
	103-2 The management approach and its components	Sustainable Design and Operational Standards
	103-3 Evaluation of the management approach	
304 Biodiversity	304-1 Operational sites owned, leased, managed in, or adjacent to, protected areas and areas of high biodiversity value outside protected areas	All The Star's facilities are located in urban areas, and redevelopment occurs within brownfield development sites. The Star complies with all applicable state and federal legislation in Australia and conducts environmental impact assessments to determine potential areas of high biodiversity value. No known protected areas of high biodiversity value are adjacent to The Star's facilities.
	304-2 Significant impacts of activities, products, and services on biodiversity	
	304-3 Habitats protected or restored	
EMISSIONS		
103 Management Approach	103-1 Explanation of the material topic and its Boundary	Sustainability Report FY21 CEO Message and Executive Sponsor's message page 5, Strategy page 17, Materiality pages 18-21, Carbon Emissions pages 43-41 and performance pages 48-49; Sustainable Design and Operational Standards
	103-2 The management approach and its components	Sustainability Report FY21 CEO Message and Executive Sponsor's message page 5, Strategy page 17, Materiality pages 18-21, Carbon Emissions pages 43-41 and performance pages 48-49; Sustainable Design and Operational Standards
	103-3 Evaluation of the management approach	
305 Emissions	305-1 Direct (Scope 1) GHG emissions	Sustainability Report FY21 34-36 and 45-49; Sustainability: Assurance Statements
	305-2 Energy indirect (Scope 2) GHG emissions	
	305-3 Other indirect (Scope 3) GHG emissions	Scope 3 Emissions Reporting: Sustainability Report FY21 page 40
	305-4 GHG emissions intensity	Sustainability Report FY21 pages 34-41 and 46-49
	305-5 Reduction of GHG emissions	
EFFLUENTS AND WASTE		
103 Management Approach	103-1 Explanation of the material topic and its Boundary	Sustainable Design and Operational Standards ; Materiality Assessment
	103-2 The management approach and its components	Sustainability Report FY21 pages 49 and 53-57 Sustainability
	103-3 Evaluation of the management approach	
306 Effluents and Waste	306-2 Waste by type and disposal method	Recycling rates are published annually against the base year of FY13. Sustainability Report FY21 pages 49 and 53-57 Sustainability
	306-3 Significant spills	No significant spills occurred during the reporting period.
	306-4 Transport of hazardous waste	Hazardous waste is tracked and includes items such as clinical waste and e-waste. All hazardous waste is disposed of in line with the regulatory requirements in each State. The total amount of hazardous waste for The Star is considered highly immaterial to the group and is not reported publicly.
	306-5 Water bodies affected by water discharges and/or runoff	All water discharged from The Star's sites is captured and transferred offsite by municipal sewerage treatment. We have no reason to suspect any natural water bodies were affected by site run-off during the reporting period.
ENVIRONMENTAL COMPLIANCE		
103 Management Approach	103-1 Explanation of the material topic and its Boundary	Materiality Assessment: Sustainability Report FY21 Executive Sponsor message page 5, Environmental Management Policy
	103-2 The management approach and its components	Sustainability Report FY21 Executive Sponsor message page 5, Environmental Management Policy ; Annual Report FY21 Director's Report, Environmental regulation and performance, page 44; Sustainability: People Culture Social Responsibility Committee Terms of Reference
	103-3 Evaluation of the management approach	
307 Environmental Compliance	307-1 Non-compliance with environmental laws and regulations	No significant environmental fines or penalties were received by The Star for non-compliance with environmental laws and/or regulations over the past 12 months.
SUPPLIER ENVIRONMENTAL ASSESSMENT		
	308-1 New suppliers that were screened using environmental criteria	Supplier Risk Assessment ; Sustainability Report FY21 page 32; Human Trafficking and Modern Slavery Statement
308 Supplier Environmental Assessment	308-2 Negative social impacts in the supply chain and actions taken	Human Trafficking and Modern Slavery Statement ; Sustainability Report FY21 page 32

SERIES 400 - SOCIAL		
Topic-specific Standards	Topic-specific Disclosures	Related Content/Reason for Omission
EMPLOYMENT		
103 Management Approach	103-1 Explanation of the material topic and its Boundary	Sustainability Report FY21 page 32 ; Annual Report FY22 pages 27-29 ; Materiality Assessment
	103-2 The management approach and its components	Code of Conduct ;
	103-3 Evaluation of the management approach	
401 Employment	401-1 New employee hires and employee turnover	In FY21, new employee hires totalled 2,119 to which 45% were female. The Star's total employee turnover rate was 32.2% in FY21, an increase from FY20 which was impacted by COVID-19. There are no substantive differences in this rate by gender, age or region and for this reason these breach downs are not publicly reported.
OCCUPATIONAL HEALTH AND SAFETY		
103 Management Approach	103-1 Explanation of the material topic and its Boundary	Materiality Assessment Sustainability Report FY21 pages 19, 42 and 43 ; Annual Report FY22 pages 24-26 and Director's Report page 45
	103-2 The management approach and its components	
	103-3 Evaluation of the management approach	
403 Occupational Health and Safety	403-1 Workers representation in formal joint management-worker health and safety committees	Annual Report page 24
	403-2 Types of injury and rates of injury, occupational diseases, lost days, and absenteeism, and number of work-related fatalities	
	403-4 Health and safety topics covered in formal agreements with trade unions	
TRAINING AND EDUCATION		
103 Management Approach	103-1 Explanation of the material topic and its Boundary	Materiality Assessment: Sustainability Report FY21 pages 62-66 ; Annual Report FY22 pages 27-29
	103-2 The management approach and its components	
	103-3 Evaluation of the management approach	
404 Training and Education	404-1 Average hours of training per year per employee	In FY21 The Star held 264 training and development sessions which equates to 863 hours, 3.92 hours of training per attendee. Formal training programs were attended by 40% of the workforce which equates to 3386 attendees. There are no substantive differences in this rate by region, and for this reason these break-downs are not publicly reported. The programs in place include induction programs to prepare people to work at The Star, compliance training to ensure regulatory compliance, technical training to improve skills required for their work, and leadership programs to develop leaders.
	404-2 Programs for upgrading employee skills and transition assistance programs	Sustainability Report FY21 pages 62-66 ; Annual Report FY22 pages 27-29
DIVERSITY AND EQUAL OPPORTUNITY		
103 Management Approach	103-1 Explanation of the material topic and its Boundary	Materiality Assessment: Sustainability Report FY21 pages 68 – 77 ; Diversity and Inclusion
	103-2 The management approach and its components	
	103-3 Evaluation of the management approach	
405 Diversity and Equal Opportunity	405-1 Diversity of governance bodies and employees	Corporate Governance Statement pages 4 to 5; The Star Entertainment Group Workplace Gender Equality Agency Report
NON-DISCRIMINATION		
103 Management Approach	103-1 Explanation of the material topic and its Boundary	Materiality Assessment: Annual Report FY22 page 23
	103-2 The management approach and its components	Code of Conduct pages 4-5 Assurance Statements
	103-3 Evaluation of the management approach	
406 Non-discrimination	406-1 Incidents of discrimination and corrective actions taken	There were no substantiated incidents of discrimination in 2020, and therefore no corrective actions required.
CHILD LABOUR		
103 Management Approach	103-1 Explanation of the material topic and its Boundary	Materiality Assessment: Sustainability Report FY21 page 32 ; Supplier policies and procedures
	103-2 The management approach and its components	Annual Report FY22 page 23 Sustainability Report FY21 page 32 Supplier Code of Conduct page 5
	103-3 Evaluation of the management approach	Supplier Risk Assessment ; Sustainability Report FY21 page 32
408 Child Labour	408-1 Operations and suppliers at significant risk for incidents of child labour	Suppliers are screened in accordance with The Star's Sustainable Supply Chain Sustainability Report FY21 page 32
FORCED OR COMPULSORY LABOUR		
103 Management Approach	103-1 Explanation of the material topic and its Boundary	Sustainability Report FY21 page 32 ; Materiality Assessment: Supplier policies and procedures
	103-2 The management approach and its components	Sustainability Report FY21 page 32 ; Supplier Code of Conduct page 5
	103-3 Evaluation of the management approach	Supplier Risk Assessment Suppliers are screened in accordance with The Star's Sustainable Supply Chain Plan Sustainability Report FY21 page 32 ; Supplier policies and procedures
409 Forced or compulsory labour	409-1 Operations and suppliers at significant risk for incidents of forced or compulsory labour	
SECURITY PRACTICES		
103 Management Approach	103-1 Explanation of the material topic and its Boundary	Materiality Assessment: Annual Report FY22 Director's Report page 45 and page 25 Sustainability Report FY21 page 18
	103-2 The management approach and its components	
	103-3 Evaluation of the management approach	
410 Security Practices	410-1 Security personnel trained in human rights policies and procedures	All security personnel are trained in The Star's Code of Conduct which covers elements associated with human rights, such as diversity, ethical conduct and discrimination.
HUMAN RIGHTS ASSESSMENT		
103 Management Approach	103-1 Explanation of the material topic and its Boundary	Sustainability Report FY21 page 32 ; Materiality Assessment
	103-2 The management approach and its components	Sustainability Report FY21 page 32 ; Materiality Assessment ; Supplier Code of Conduct page 5
	103-3 Evaluation of the management approach	

SERIES 400 - SOCIAL		
Topic-specific Standards	Topic-specific Disclosures	Related Content/Reason for Omission
412 Human Rights Assessment	412-1 Operations that have been subject to human rights reviews or impact assessments	Sustainability Report FY21 page 32; Supplier Code of Conduct ; Supplier Risk Assessment
	412-2 Employee training on human rights policies or procedures	
	412-3 Significant investment agreements and contracts that include human rights clauses or that underwent human rights screening	Sustainability Report FY21 page 32; In FY21, 2591 team members have completed a training course in Modern Slavery risks.
LOCAL COMMUNITIES		
103 Management Approach	103-1 Explanation of the material topic and its Boundary	Sustainability Report FY21 pages 60 and 61; Materiality Assessment ; Annual Report FY22 pages 35-36
	103-2 The management approach and its components	
	103-3 Evaluation of the management approach	
413 Local Communities	413-1 Operations with local community engagement, impact assessments, and development programs	
	413-2 Operations with significant actual and potential negative impacts on local communities	
SUPPLIER SOCIAL ASSESSMENT		
103 Management Approach	103-1 Explanation of the material topic and its Boundary	Sustainability Report FY21 page 32
	103-2 The management approach and its components	Materiality Assessment
	103-3 Evaluation of the management approach	Sustainability Report FY21 page 31 and 32; Supplier Code of Conduct page 5
414 Supplier Social Assessment	414-1 New suppliers that were screened using social criteria	Sustainability Report FY21 page 32; Supplier Code of Conduct page 5; Supplier Risk Assessment ; Assurance Statements
	414-2 Negative social impacts in the supply chain and actions taken	Sustainability Report FY21 page 32;
PUBLIC POLICY		
103 Management Approach	103-1 Explanation of the material topic and its Boundary	Materiality Assessment
	103-2 The management approach and its components	
	103-3 Evaluation of the management approach	
415 Public Policy	415-1 Political contributions	Australia Electoral Commission website ; Supporting disclosure signed by the Group Chief Financial Officer for FY20. FY21 figures will be included on the Australia Electoral Commission website once released.
CUSTOMER HEALTH AND SAFETY		
103 Management Approach	103-1 Explanation of the material topic and its Boundary	Annual Report FY22 pages 19, 25, Director's report page 39
	103-2 The management approach and its components	
	103-3 Evaluation of the management approach	
416 Customer Health and Safety	416-1 Assessment of the health and safety impacts of product and service categories	Reference: Health and Safety section of sustainability report and Risks in the Annual Report (Director's report)
MARKETING AND LABELLING		
103 Management Approach	103-1 Explanation of the material topic and its Boundary	Sustainability Report FY21 page 25 and page 63; Materiality Assessment
	103-2 The management approach and its components	
	103-3 Evaluation of the management approach	
417 Marketing and Labelling	417-1 Requirements for product and service information and labelling	Reference: Risks in the Annual Report (Director's report)
	417 – 2 Incidents of non-compliance concerning product and service information and labelling	
	417-3 Incidents of non-compliance concerning marketing communications	Reference: Risks in the Annual Report (Director's report)
CUSTOMER PRIVACY		
103 Management Approach	103-1 Explanation of the material topic and its Boundary	Sustainability Report FY21 pages 18, 21, 31 and 88 Annual Report FY21 Directors' Report, page 43; Privacy Policy
	103-2 The management approach and its components	
	103-3 Evaluation of the management approach	
418 Customer Privacy	418-1 Substantiated complaints concerning breaches of customer privacy and losses of customer data	There were no breaches of our Privacy Policy reportable to the regulator in 2021 and consequently no formal warnings or terminations.
SOCIOECONOMIC COMPLIANCE		
103 Management Approach	103-1 Explanation of the material topic and its Boundary	Annual Report FY21 page 34, Remuneration Report pages 57 and 58; Materiality Assessment ; Assurance Statements
	103-2 The management approach and its components	
	103-3 Evaluation of the management approach	
419 Socioeconomic Compliance	419-1 Non-compliance with laws and regulations with the social and economic areas	Annual Report FY21 Remuneration Report, page 70. There have been no known significant instances of non-compliance with laws and regulations with the social and economic areas.