



THE STAR

ASX Announcement

15 July 2024

SYSTEM PERFORMANCE ISSUES IMPACT ELECTRONIC GAMING MACHINES AND ELECTRONIC TABLE GAMES

The Star Entertainment Group Limited (ASX code: SGR) (**The Star** or **Company**) advises that following planned upgrades to The Star's systems in readiness for the introduction of cashless gaming, certain of The Star's systems have been disrupted due to system performance issues identified in post-upgrade testing which resulted in the decision to switch off all Electronic Gaming Machines and Electronic Table Games in each of The Star's three properties from 10:00pm onwards on 13 July 2024 until the issue is resolved.

The decision was taken by The Star to ensure compliance with relevant regulations, and to maintain the Company's commitment to safer gambling procedures.

The Star is working closely with its external provider Konami to address the operational issues as soon as possible and will provide an update once operations return to normal.

Treasury Brisbane, The Star Gold Coast and The Star Sydney remain open with table games, restaurants, bars and entertainment available.

Authorised by:

Board of Directors

For further information:

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